ALLSTAR

Product exchange

Request for a different size, variant or product

SELUPA CORP. s.r.o., Company ID 19406657
K Moravině 1871/7, Libeň, 190 00 Praha 9, Czech Republic
Registered with the Municipal Court in Prague, Section C, File 454886

Buyer details

Full name:

Address:

Email:

Phone:

Order details

Order / receipt number:

Order date:

Date the goods were received:

Original item

Product name:

Size / variant and quantity:

Requested exchange

Requested product name:

Requested size / variant and quantity:

I request an exchange of the item listed above. I confirm that the item is undamaged, unworn and in its original packaging.

Once we receive your parcel, we will send you confirmation of receipt. If the item meets the exchange conditions, we will process the exchange within 14 days of receiving the parcel, unless a different delivery time is stated for the requested product.

The price of the new size, variant or product may differ. We will inform you of any additional payment required or refund due for the price difference. Any price difference will be settled using the same payment method as the original order, unless we agree otherwise with you.

Date completed:

Buyer’s signature:

If completing this form on a computer, you may type your full name in the signature field.

Please always enclose the completed form with the item you are sending for exchange so that we can identify and process your exchange easily. You can find the exchange conditions and procedure on the page where you downloaded this form.